

For use with the 4G, AUDIO ONLY COMELIT INTERCOMS.

WELCOME TO YOUR COMELIT 4G INTERCOM

Our 4G systems allow you to speak to visitors and grant access, even if you're not at home!

First things first, you will need to make sure that your telephone number is programmed into the intercom to receive a call. This can be done via the Comelit GSM One app.

Site Owners and Managing Agents: We strongly recommend that the default PIN Codes are changed at the point of installation.

LETTING YOUR VISITORS IN

our 4G intercoms are designed to call your phone of choice when your visitor presses the relevant button on the intercom panel.

- Simply answer the call to speak to your visitor and press '#' on your phone's keypad to let them in. If you do not want to grant the visitor access, just hang up the call.

RESIDENT AND AUTHORISED VISITOR ACCESS

Coded Entry Access

PIN codes can be programmed to open the door or gate it is connected to.

- Simply enter the code into the keypad and the door or gate will open.

Authorised Dial In

Our 4G intercoms can be programmed to open the door or gate when certain authorised telephone numbers call into the system. These can also be programmed to work within certain time parameters, depending on your property type.

- To use the dial to open feature, call the telephone number of the intercom and press '#' once it answers.

This process may differ depending on the installation set up.

FAQs

ARE THERE ANY CUSTOM SETTINGS I NEED ENABLED FOR COMELIT TO WORK?

- **DTMF TONES** This must be enabled on any phone that is to receive calls from the intercom unit, these should be enabled by default but if you wish to check you can call this number **07476871569** and press '#', you should then hear a loud confirmation tone and the call will end automatically. If pressing '#' doesn't work, please try pressing '1'.
- **Please note:** Some iPhone models will need VoLTE (voice over LTE) disabled in order for DTMF tones to work.

WHAT HAPPENS IN I'M ON THE PHONE WHEN A VISITOR ARRIVES?

- We recommend enabling 'Call Waiting' on your phone so you can see the call coming through. You can then put the original call on hold to answer the intercom, or it can be ignored. If your phone creates an engaged tone, the intercom will automatically divert to the next number where applicable.
- If 'Voicemail' is enabled, the system is unable to divert once this has answered. However, the ring time can be adjusted so that the intercom diverts before the voicemail kicks in. Alternatively, the visitor can leave a message or cancel the call by pressing the 'Clear' or the 'Call' button again.